

# MyBaxter

FAQs (Version 2)

**Baxter**

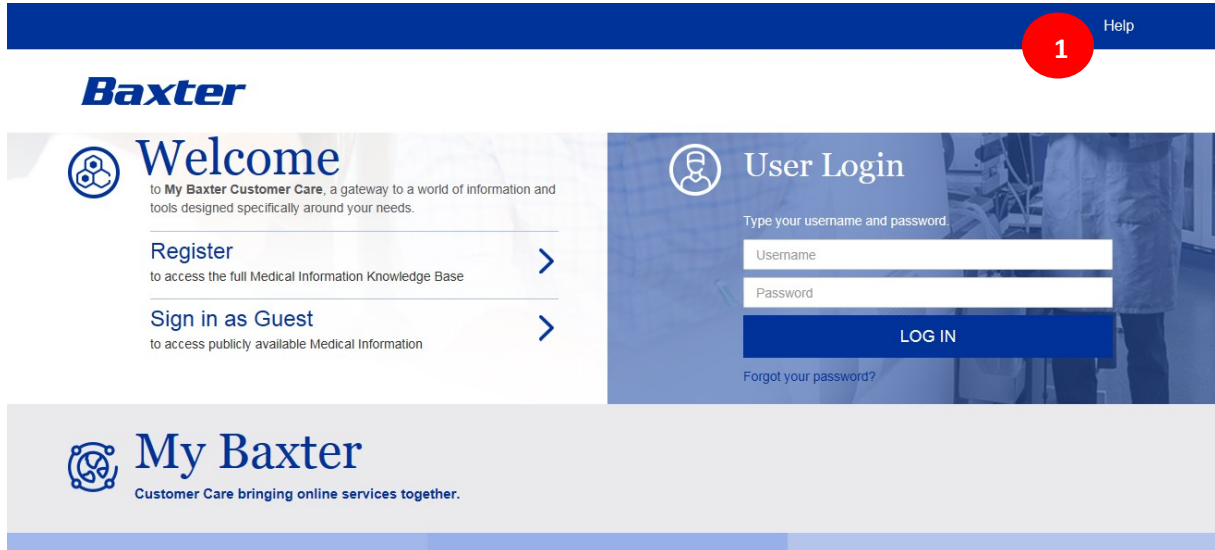
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# GENERAL


## How to Access Help

- 1) On the MyBaxter Portal, click **Help**.
- 2) The **Help** page explains what MyBaxter is about and contains information on how to access and use the portal.



1 Help

**Baxter**



## Welcome

to My Baxter Customer Care, a gateway to a world of information and tools designed specifically around your needs.

**Register**

to access the full Medical Information Knowledge Base

>

**Sign in as Guest**

to access publicly available Medical Information

>

## User Login


Type your username and password.

Username

Password

**LOG IN**

Forgot your password?



## My Baxter

Customer Care bringing online services together.

# GUEST USER

## How to Sign In As Guest

- 1) On the MyBaxter Portal, click **Sign in as Guest**.
- 2) Health Care Practitioners (HCPs) and Medical Information professionals can sign in as a guest to retrieve publicly available Medical Information.  
**Note:** The Guest user area does not require credentials for login and is intended only for Health Care Practitioners (HCPs) and Medical Information professionals.
- 3) After clicking on **Sign in as Guest**, select the country. Once done, you can view the Guest user landing page.

The screenshot displays the MyBaxter portal interface. At the top right, there is a 'Help' link. The main content area is divided into two sections. On the left, under the 'Baxter' logo, is a 'Welcome' message. Below this, there are three options: 'Register' (to access the full Medical Information Knowledge Base), 'Sign in as Guest' (to access publicly available Medical Information), and 'Sign in as Guest' (to access publicly available Medical Information). The 'Sign in as Guest' option is highlighted with a red circle containing the number '1'. On the right, there is a 'User Login' form with fields for 'Username' and 'Password', a 'LOG IN' button, and a 'Forgot your password?' link. At the bottom, there is a 'My Baxter' logo with the tagline 'Customer Care bringing online services together.'

**Baxter**

Welcome Gu

 **Select Country**

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Denmark

Finland

France

Germany

Ireland

Italy

Norway

Sweden

United Kingdom



As a guest user, you have access to Medical Information available for the general public.

Healthcare Professionals can [Register](#) to access Baxter's full

Article 2

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Article 7

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# REGISTERED USER

## How to Register

- 1) Click the **Register** link to register for using the portal.  
**Note:** Registration is not allowed for all users; only registered Health Care Practitioners (HCPs) and Medical Information professionals can register.
- 2) On the Registration page, complete the form by filling in the required fields. All mandatory fields are marked with an asterisk.
- 3) In the **My interests** section, select all that apply.
- 4) Confirm by selecting both checkboxes.
- 5) Click the **REGISTER** button.
- 6) A message appears informing that the registration is successful.  
**Note:** An email is sent to the email address provided during registration. Check the email for further instructions to activate the account.

The screenshot displays the My Baxter Customer Care portal interface. At the top right, there is a "Help" link. The main content area is divided into two sections. On the left, under the "Welcome" heading, there is a "Register" link (marked with a red circle containing the number 1) to access the full Medical Information Knowledge Base, and a "Sign in as Guest" link to access publicly available Medical Information. On the right, the "User Login" section prompts the user to enter their username and password, with input fields for both and a "LOG IN" button. A "Forgot your password?" link is also present. The footer features the "My Baxter" logo and the tagline "Customer Care bringing online services together."



### General Information

2

First name*	<input type="text"/>	Phone	<input type="text" value="+123456768"/>
Last Name*	<input type="text"/>	Job Title*	<input type="text"/>
Country*	<input type="text" value="Denmark"/>	Specialty	<input type="text" value="Physician"/>
Professional Email*	<input type="text"/>	Institution*	<input type="text"/>
Confirm Email*	<input type="text"/>		



### My interests

3

- Anesthesia
- General Product Information
- Infusor & Intermate
- Intravenous & Irrigation
- Nutrition
- Oncology
- Pumps & Sets & Compounders
- Renal
- Surgery

By clicking the box below, I certify warranty that I am a healthcare professional and I am entitled to access this website and will use the information on this website only in my capacity as a Healthcare Professional

I agree

4

By clicking the box below, I confirm that (a) I have read the Terms of Use of this website, (b) I have read the Privacy Notice and I consent to the collection and use of my personal information in accordance with that notice, (c) I agree that I have been given the opportunity to print or save the [Terms of Use](#) and the [Privacy Notice](#)

I agree



\* Compulsory field.

5

REGISTER



**6**

 **Registration** 

Congratulations, your registration has been successfully submitted.

You have just been sent an email containing User activation instructions. You must activate your account by email prior to accessing the Medical Information Knowledge Data Base.

Thank you  
The Baxter Team

By clicking the box below, I confirm that (a) I have read the Terms of Use and I consent to the collection and use of my personal information in accordance with that notice, (c) I agree to the Terms of Use and the Privacy Notice

I agree

\* Compulsory field.

REGISTER



## How can Baxter Self Service and Sharesource Customer Service Users Register

- 1) Baxter Self Service (Hospitals/Institutions) and Sharesource Customer Service (Patient HomeCare Providers) users cannot register on their own; only the Local Administrator can provide them login credentials to access the respective portals.
- 2) Once the Administrator provides access, the user will receive an email.
- 3) The user must follow the instructions in the email to log in to the portal.
- 4) To log in, the user must enter the username and password in the My Baxter portal, and depending on the access provided, the user will be taken to the relevant portal.
- 5) If the user has any issues with logging in, he/she can contact the Local Administrator for support.

## How to Verify Your Account

- 1) Click the **VERIFY YOUR ACCOUNT** link in the email sent to you for account activation.
- 2) Enter a new password. Re-enter the password in the box below to verify.
- 3) Click the **Change Password** button.

**Note:** Ensure that the password contains at least eight characters, one letter and one number.



**Baxter**

Thank you for signing up with My Baxter

Verify your Account

1

**VERIFY YOUR ACCOUNT >**

## Change Your Password

Enter a new password for

**baxter\_baxter@baxter.com**. Your password must have at least:

- 8 characters
- 1 letter
- 1 number

\* New Password

2

\* Confirm New Password

2

Change Password

3

Password was last changed on 8/22/2017 3:53 PM.

## How to Login

- 1) On the MyBaxter Portal, enter the username and password.
- 2) Click the **LOG IN** button.
- 3) The Medical Information portal home page is displayed.

The screenshot illustrates the login process on the MyBaxter portal. It is divided into three main sections:

- Top Section:** Features the Baxter logo and a "Welcome" message. It offers two options: "Register" (to access the full Medical Information Knowledge Base) and "Sign in as Guest" (to access publicly available Medical Information). To the right is the "User Login" form, which includes fields for "Username" and "Password", a "LOG IN" button, and a "Forgot your password?" link. Red circles with numbers 1 and 2 highlight the registration and login options respectively.
- Middle Section:** Displays the "My Baxter" logo with the tagline "Customer Care bringing online services together." Below this is a navigation bar with "Help", "Reference", and "Baxter User" (with a profile icon).
- Bottom Section:** Shows the "Welcome Baxter User" page. It features a search bar with the placeholder "Enter search terms or select a category below" and a "Search Q" button. Below the search bar are six category tiles, each with an icon and a count: "Anesthesia" (2), "General Product Information" (0), "Infusor & Intermate" (1), "Intravenous & Irrigation" (1), "Nutrition" (2), and "Oncology" (0). A red circle with the number 3 highlights the search bar area.

## How to Reset Password

- 1) To reset your password, click the **Forgot your password?** link.
- 2) Enter the username in the field.
- 3) Click the **Send Password Reset Email** link.
- 4) An email is sent to your registered email address with instructions on how to reset the password.

The screenshot shows the Baxter website's home page. At the top right, there is a 'Help' link. The main content area is divided into two sections. On the left, under the 'Welcome' heading, there are links for 'Register' and 'Sign in as Guest'. On the right, under the 'User Login' heading, there are input fields for 'Username' and 'Password', a 'LOG IN' button, and a 'Forgot your password?' link. A red circle with the number '1' is placed over the 'Forgot your password?' link. Below the login section, there is a 'My Baxter' section with the tagline 'Customer Care bringing online services together.' At the bottom right, there is another 'Help' link.

**Baxter**

Please enter your username that you used when creating your account. An email will be sent to that address with further instructions on how to reset your password.

2

3

Send Password Reset Email

Cancel